OCR Complaint Form (/welcome-to-the-ocr-complaint-assessment-system)

Contact OCR

For assistance related to civil rights, you may contact the OCR headquarters office in Washington D.C. or the OCR enforcement office serving your state or territory. Contact the enforcement offices if you wish to file a complaint (or use our online complaint form (https://www.ed.gov/about/offices/list/ocr/complaintintro.html)) or if you need technical assistance on a problem or assistance to prevent civil rights problems. Contact the OCR headquarters office if you have a question on national policy, to make a Freedom of Information request for information that is national in scope, or to request publications or other assistance that is not available online.

We encourage students and parents, representatives of education institutions, and other OCR customers to use e-mail or fax to communicate with OCR when possible. For those without current e-mail accounts, Internet access may be freely available from your local public library, and free e-mail accounts are available from several large providers. Fax numbers and email addresses for each OCR office are provided below.

To locate the enforcement office serving your area select the state or territory where you live.

California Find a local OCR office

The OCR National Headquarters is located at:

U.S. Department of Education
Office for Civil Rights
Lyndon Baines Johnson Department of Education Bldg
400 Maryland Avenue, SW
Washington, DC 20202-1100

Telephone: 800-421-3481
FAX: 202-453-6012; TDD: 800-877-8339
Email: OCR@ed.gov (mailto:OCR@ed.gov)

Key Staff (https://www.ed.gov/about/offices/list/ocr/contactus2.html)

ED Toll-Free Information Phone Numbers (https://www2.ed.gov/about/contacts/tollfree/index.html#civil)

To contact other Department of Education programs, use the Guide to U.S. Department of Education Programs (https://www.ed.gov/programs/gtep/index.html) to find the name and telephone number of the Department office responsible for any of about 175 programs that the Department administers.

For technical comments or questions about this website, email webmaster@ed.gov (mailto:webmaster@ed.gov).

U.S. Department of Education's Office for Civil Rights (https://www2.ed.gov/about/offices/list/ocr/index.html) home page